



allegheny go

How-to Guide

2024



Get 50% off your transit fares today with Allegheny Go!

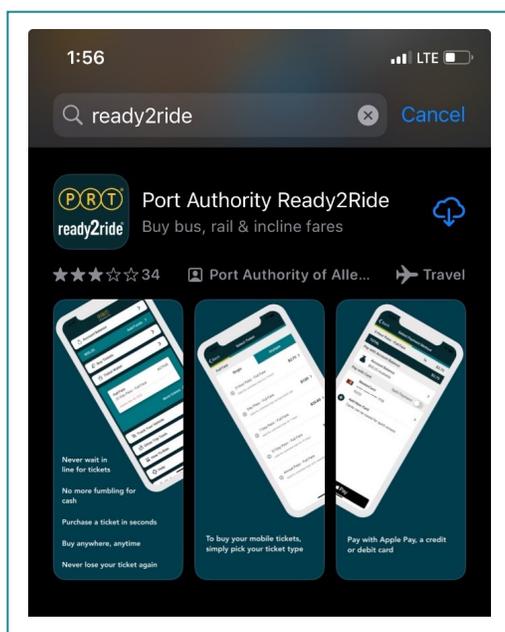
Are you currently receiving SNAP? Get 50% off transit fares for buses, light rail and other PRT services with Allegheny Go! Allegheny Go is currently available on the Ready2Ride app on your mobile device and will be available on physical cards in 2025.

Do I qualify for Allegheny Go?

Eligible participants:

- Currently reside in Allegheny County
- Are between the ages of 12 and 64
- Have been receiving Supplemental Nutrition Assistance Program (SNAP) benefits for at least 3 months. This includes you or a family member.
- Have a mobile device and are able to access the Ready2Ride app

Let's get started!



Step 1: Setting up Ready2Ride

Download the Ready2Ride mobile app and create an account. If you already have a Ready2Ride account, please [skip ahead to Step 2](#).

Note: *If you have family members aged 12-64 to enroll in the program, they will also need to download Ready2Ride and create an account.*

Download the Ready2Ride app onto your phone from either the [Google Play Store](#) or [Apple App Store](#).

Step 1 continued...

Open the Ready2Ride application and create an account:

Click on the button for **My Account**

Change to the **New Account** tab

Enter your email address. If you don't have an email, [this video](#) explains how to set up a free email account, which will be needed to get the app.

Create and confirm your new Ready2Ride password.

You will receive an email from Ready2Ride to activate your account.

Step 2: Submit your Allegheny Go application

Go to discountedfares.alleghenycounty.us to begin the application

Before starting your application, please make sure to:

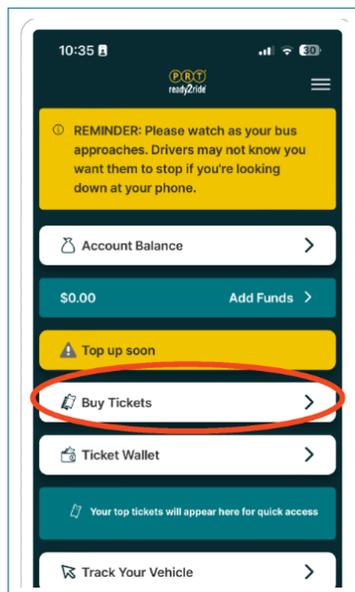
- *Download the Ready2Ride app onto your phone*
- *Create a Ready2Ride account*
- *Know the email address you used to create your Ready2Ride account*
- *Create separate Ready2Ride accounts for any family members you want to enroll*

The application will walk you through all the required fields

When you submit, you will find out if you and your family members are eligible. Some applications may require manual review.

Step 3: Purchasing discounted tickets using Ready2Ride

After your application is approved, within 1 business day, you'll be able to purchase discounted tickets using the Ready2Ride application.



Open the Ready2Ride application, log in, and select **Buy Tickets**.

When your discount is active, you will see an option to buy Half Fare tickets. Select this option to see available discounted tickets to purchase.

If 48 hours have passed and the half fare ticket option has not appeared, you can contact ACDHS at dhs-allegheny-go@alleghenycounty.us

Getting help

If you believe that your application was rejected in error, you can contact ACDHS at dhs-allegHENY-go@allegHENYcounty.us

For help using the mobile app and buying tickets, you can call Pittsburgh Regional Transit's customer service at 412-442-2000.

You can also learn how to purchase mobile tickets using credit cards or cash at www.rideprt.org/gomobile

